

One Stop Government – Strategy of Public Services for Citizens and Businesses in Slovakia

Martina KLIEROVA¹, Jan KUTIK²

Abstract: The State as one of the most important elements of the social mechanism is the driving force of the society. Its primary role is maintaining stability, elimination of adverse events (internal, external) and sharing out the socio-economic development of the country. The State as a public authority, is not only to organize social character of life of its citizens, but also to guarantee the participation of citizens in building relations. The subject of this article is to assess the current situation in the field of eGovernment development and modernization of public services in Slovakia. Through scientific methods of analysis, comparison and deduction we will try to uncover phenomena and forms of behavior of individual subjects and highlight the strengths and weaknesses of the ESO reform, which on the basis of the results obtained and on the application of the deduction may help to optimize eGovernment and public eServices portfolio expansion.

¹ Engineer, PhD, Alexander Dubcek University in Trencin, Faculty of Social and Economic Relations, Slovakia, e-mail: martina.klierova@tnuni.sk.

² Doc. Engineer, CSc, Alexander Dubcek University in Trencin, Faculty of Social and Economic Relations, Slovakia, e-mail: jan.kutik@tnuni.sk.