

## **E-democracy: towards direct democracy in local communities**

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**Abstract: Citizen participation** represents the integration of citizens into the decision-making process of the City Council. In other words, for a modern city to offer citizens the best services and opportunities, it must have an open and receptive local Government, inclined to listen to what citizens want to tell it as a means of contributing to improved politics and public affairs administration. That is what citizen participation is: the essential participation of all neighbours wishing to engage with the problems that concern them, contributing with points of view, raising concerns and solutions. E-democracy wants to offer one of the most **innovative** and **technology-oriented websites** in Europe.